## zipCommunity™: Help At-a-Glance for Agents

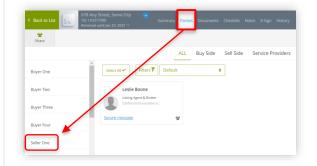


#### **Secure Document Sharing**

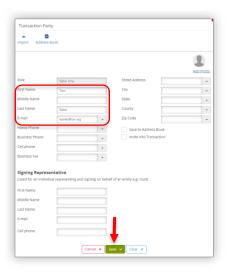
zipCommunity<sup>™</sup> is an online platform that allows agents to collaborate with clients and other agents on transactions in their zipForm account. The most common use of zipCommunity<sup>™</sup> is for client-fillable forms such as the TDS and SPQ, to name a few. This guide details the steps for agents to share documents and view completed documents.

### **Share documents from your zipForm transaction (Agent)**

- **1.** Inside your zipForm transaction, click the **Parties** tab in the gray navigation bar at the top of the page.
- **2.** Click the **Role** of the person in the left navigation menu who you'd like to share documents with.



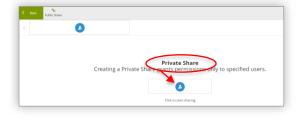
- **3.** Type the party's **First Name**, **Last Name**, and **E-mail** address.
- 4. Click save at the bottom of the window.



5. Click in the top toolbar.



6. Under **Private Share**, click to get started



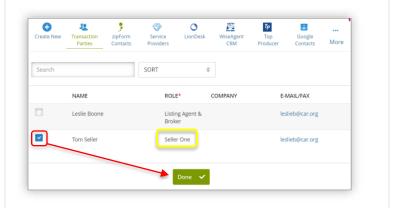
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7. Check the box to the left of the party you would like to share with.

NOTE: Confirm which party can edit the document. Usually, documents are fillable by the person with the role of Seller One, Landlord One, Buyer One, Tenant One in your transaction.

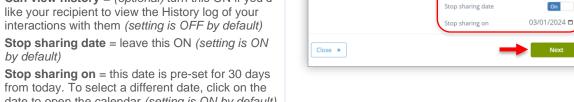
8. Click



Can edit forms

Can upload document Can view history

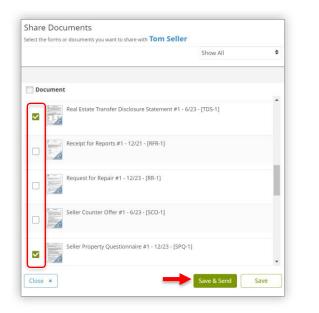
- 9. Assign the User Permissions for your recipient:
- Edit the user's email address, if needed.
- Can edit forms = turn this ON if you'd like your recipient to add data to or edit forms (setting is OFF by default)
- Can upload documents = (optional) turn this ON if you'd like your recipient to upload documents into your zipForm transaction (setting is OFF by default)
- **Can view history** = (optional) turn this ON if you'd like your recipient to view the History log of your
- from today. To select a different date, click on the date to open the calendar (setting is ON by default)
- 10. Click to continue.



User Permissions

Set sharing permissions for Tom Seller

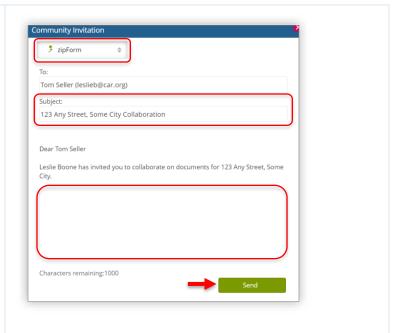
- 11. Check the box next to each document you'd like to share with your recipient.
- Save & Send 12. Click to continue.



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- **13.** Complete the following:
  - Email Account = select "zipForm" from the dropdown menu.
  - Subject = (optional) edit the subject line of the email.
  - **Message** = (recommended) type a message to the recipient.
- 14. Click to send the collaboration invitation to the recipient.



#### **Preview Completed Documents (Agent)**

After the recipient completes the form(s), the Agent can view the recipient's answers inside their zipForm transaction.

- **1.** Open your zipForm transaction and click the **Documents** tab in the gray navigation bar at the top of the page.
- **2.** Check the box on the document you'd like to preview.
- **3.** Click **Preview Docs** in the top toolbar to open the document.

The document will display as a PDF inside your zipForm transaction.

- **4.** Use the scroll bar on the right side to move through the document and read the client's answers.
- **5.** When finished viewing, click the X in the top right corner of the window to close the document and return to your transaction.
- **6.** Repeat the above steps for each form you'd like to preview.

IMPORTANT: It is *not* recommended to preview the documents in the form editor. Be sure you are *not* viewing the documents in the form editor at the same time the client is filling out the forms.

